

[Choose the Next SLU Connection Video Project](#) [Urban Plunge Retreat](#)

Technology Reminders from ITS

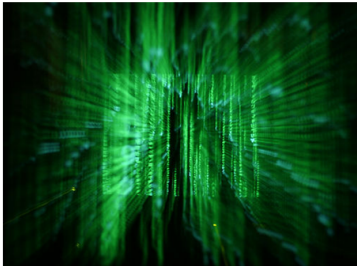
Published by Laura Thomson on August 18, 2009 in General News, ITS Updates and On Campus. 0 Comments

If this is your first time here, you may want to find out what we're all about.

If that sounds interesting to you, follow us on [Twitter](#) or like our [Facebook](#) page.

Not into the social media scene? Subscribe to our [RSS feed](#) to get the latest news automatically.

If you have any suggestions please [let us know](#). Thanks for visiting SLU Connection. Your guide to life at Saint Louis University!



On top of moving into your new home, registering for classes, meeting new people and getting all those textbooks you have technology to worry about.

Never fear! Our friends over in Information Technology Systems (ITS) asked us to pass along this note to help ease your tech troubles. Read on to find out the full details.

Dear Billikens:

Welcome (back) to Saint Louis University! As you pack your things for living on campus, Information Technology Services (ITS) would like to share some helpful computing information with you.

All residential students must register their computers (either PC or laptop) on the Residential Network. This registration helps keep your computer safe from viruses while providing you with the latest updates for operating on the SLU network. To save time when you arrive on campus, ITS recommends that you register your computer from home. To register, go to <http://resnetreg.slu.edu> and follow the directions.

Please remember, you will need an up-to-date anti-virus program. Symantec Endpoint Protection is the preferred anti-virus software of the University. You can download Endpoint for free by going to its.slu.edu and clicking the "Software Downloads" link on the right side of the screen.

Once again, you will find a S.M.A.R.T. desk in the lobby area nearby residence hall or building (Griesediek Complex, Reinert Hall, Marguerite Hall, Busch Student Center, Room 254, and the Student Service Desk in Des Peres Hall, Room 108). Visit a S.M.A.R.T. desk if you are having problems connecting to the network and you have completed your checklist through resnetreg.slu.edu. You can also contact the Student Service Desk directly by calling 314-977-4000 and choosing option 2.

All of the campus is wireless, including the residential halls. If you are having trouble connecting to the network, it may be a result of the wireless card in your laptop. The Billiken Wireless network only supports the A, B, G, and backwards G compatible cards. The N card is not supported on the network. Please also note that the only operating systems that can be configured to the network are legal copies of Windows XP, Vista, 7, and Mac 10.3 - 10.5.

The scope of ITS is limited to verifying connectivity to our network. We regret that we cannot perform maintenance on non-University owned computers or any equipment you may bring. You may also come to the S.M.A.R.T. desk and receive assistance on configuring your iPhone or iPod Touch to the SLU network. The Linux or Ubuntu OS are not supported by the Student Service Desk.

This year, ITS and the Department of Public Safety are offering STOP Security Plates for student laptops for \$10/piece. (for more information, go to <http://www.slu.edu/x39331.xml>). To purchase a STOP Security Plate, come to the Student Service Desk in Des Peres Hall, Room 108. The plate can be purchased for \$10 by using Billiken Bucks. To set up a Billiken Bucks account, go to Parking and Card Services in DuBourg Hall, Room 33.

ITS remains committed to providing the highest level of technology products and services to Saint Louis University students. We look forward to your return and supporting you in the upcoming academic year. Best wishes for a successful school year.

Sincerely,

Tim Brooks
 Vice President and Chief Information Officer
 Information Technology Services

Are You A Billiken on the Go?

Visit m.slu.edu to find out more

Social Links

Find us on [Facebook](#)

Follow @sluconnection

Search

Google™ Custom Search

Polls

What is your favorite animated holiday special?

- "Rudolph the red-nosed reindeer"
- "Frosty the snowman"
- "A Charlie Brown Christmas"
- "How the Grinch stole Christmas" (the original)
- "The Star Wars Holiday Special"
- Something else we forgot

[View Results](#)

[Polls Archive](#)

Checklists

- [First-Year Experience](#)
- [Junior-Year Experience](#)
- [Senior-Year Experience](#)
- [Sophomore-Year Experience](#)

Finances

- [Scholarship Info](#)
- [Student Financial Services](#)

SLU Fun

- [Billiken Athletics](#)
- [Greek Life](#)
- [MOCRA](#)
- [Samuel Cupples House](#)
- [Simon Rec Center](#)
- [SLU Theatre](#)
- [SLUMA](#)
- [Student Government Association](#)

News Categories

Select Category